recreation management

Government
Parks and
Recreation
Management
Software



12,000+

Customers

100,000+

Administrative Users

340+Million

Resident users in the U.S. and Canada alone



Powering and Empowering Local Government

We empower government leaders to transform interactions between residents and government into consistently positive experiences that elevate resident satisfaction, increase revenue, and streamline operations.

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Parks & Recreation Software

The CivicPlus® Recreation Management software can help centralize all your activity, facility, staffing, and point-of-sale needs. The cloud-based nature of our software means that staff can manage their operations from anywhere—and on any device. Our interface is both clean and easy-to-use so that you can present a modern face to the public.

Whether the public is using our software to sign up for programs, rent facilities, or browse catalog offerings, you can be confident that your parks and recreation department is presenting an easy-to-use option for the public, making it convenient to engage with your programs and facilities.



"Today, we use the system to help us manage so many components of our operations. We use it to handle online registrations for instruction programs like art classes, to manage rosters, to track memberships, to schedule facility rentals, to generate permits, to communicate with registrants, and we even use the point-of-sale feature at our aquatics center."

- Recreation Division Director of the Cherokee Recreation & Parks Agency



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X Avoid Inefficient Operations

Stop relying on manual paper-based processes and improve your operations when you automate workflows.

Easily Manage Varying Functions of Recreation

Save time, streamline recurring tasks, and simplify training.

Improve The Resident Experience

Provide an intuitive user interface that is accessible from any device.

CIVICREC



Empower Your Staff and Enable Residents to Self-Service Their Needs



Activity Registration and Management

Reach your community through our cloud-based software. Create, schedule, and organize programs, collect registrations, and communicate with residents.



Facility and Instructor Management

Organize, reserve, and manage facilities. Manage instructor lists and pay rates with limited viewing of activity rosters by instructors.



Ticketing, POS, and Online Payments

Process a registration, book a facility, or sell merchandise in the POS screen from anywhere in the system–all through the same interface.



Reporting

With advanced access, control, and customization of reports you can optimize revenue potential. Print, export, email, save, and automate your favorite reports all from a single system.



Document Management

Allow public users and staff to securely upload relevant documents for activities. Assign document types to specific activities to streamline the registration process. Staff can set document retention policies based on organization needs.

CIVICREC

All-In-One Recreation Software Solution



Activity Catalog

Create an easy-to-navigate catalog.

Administrators can build a customized, colorful catalog organized by category and easily searched and filtered by users.



ADA Compliance

Ensure digital accessibility when you integrate your system with our partner, AudioEye. You and your residents benefit from automated remediation, compliance monitoring, and WCAG 2.1 A and AA compliance.



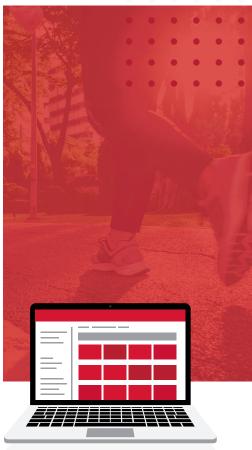
League Management

Set up registrations by team or individual, manage assessments, auto-schedule regular-season games and tournaments, and keep track of results.



Inventory Management

Enter inventory from any location using the point-of-sale module by UPC scanner or manually. Users can also edit and adjust inventory as needed.



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